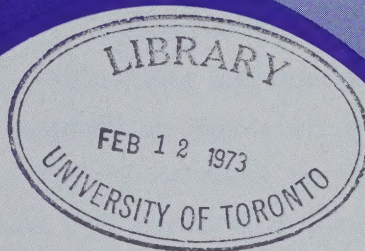


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The Ontario  
Educational  
Communications  
Authority


85 Eglinton Ave. East, Toronto 352, Canada



SHOPPING AROUND

A list of consumer  
services in Ontario





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## .SHOPPING AROUND

Shopping Around, a series of eight programs on consumer affairs, outlines some attitudes and methods that are useful to the Ontario consumer. The following consumer guide includes information on agencies and bureaus in Ontario which give assistance to the consumer.

BETTER BUSINESS BUREAU OF METROPOLITAN TORONTO  
85 Richmond Street West  
Toronto 1, Ontario  
363-7111

Call this number for information and advice (in English and Italian) on dry cleaning and laundering, domestic paving of driveways, food-freezer combinations, life insurance, moving, charter flights, automatic transmissions, TV repairs, buying a new or used car. Free pamphlets are available on all these subjects. Also, Consumer's Buying Guide, How To Get Your Money's Worth. New York: Benjamin & Co., 1969. Available in French and English from the BBB for \$1.25.

CONSUMERS' ASSOCIATION OF CANADA-ONTARIO  
353 Sherbourne Street  
Toronto 225, Ontario  
922-3153

At this number factual consumer information is available on taxation, drug prices and safety; tariffs, food packaging and pricing. CAC works for improved products, packaging, servicing as well as honest advertising. Their magazine, Canadian Consumer, is published six times





a year and contains consumer information, results of product examination, buying guides, purchasing tips and informed articles. Membership (\$4.00 a year) is open to all and includes copies of this publication.

DEPARTMENT OF CONSUMER AND CORPORATE AFFAIRS (GOVERNMENT OF CANADA)  
Room 706  
Global House  
480 University Avenue  
Toronto 101, Ontario  
369-3346

Call on any consumer problem, particularly food complaints (quality, labelling, packaging, and economic fraud), hazardous products, textile labelling and care labelling, weights and measures. Pamphlets and books on these topics are available on request.

FOOD AND DRUG DIRECTORATE  
Food and Drug Building  
Tunney's Pasture  
Ottawa K1A 0L2  
613-232-8211

Any inquiry concerning food and drugs can be directed to this address.

ONTARIO CONSUMER PROTECTION DIVISION  
555 Yonge Street  
Toronto 284, Ontario  
365-4239

This is the title for a division of the Department of Financial and Commercial Affairs. The Division is broken down into the following sub-areas:



Ontario Consumer Protection Bureau  
555 Yonge Street  
365-6471

Call this number if you have any complaints about door-to-door salesmen, or if you need advice on credit buying. Speakers and a film on the abuses of credit are available to consumer groups. This Bureau provides information covering the whole field of consumer education.

Real Estate and Business Brokers Section  
555 Yonge Street  
Toronto 284, Ontario  
365-2504

Call this number for information concerning the field of real estate.

Used Car Dealers Section  
555 Yonge Street  
Toronto 284, Ontario  
365-4241

Call this number if you have any problem in the used car field.

Collection Agencies Mortgage Brokers and Bailiffs  
555 Yonge Street  
Toronto 284, Ontario  
365-2513

Call this number for help or advice on the above topics.

Cemeteries Branch  
555 Yonge Street  
Toronto 284, Ontario  
365-6611

Call this number for advice on cemetery sales.







Upholstered and Stuffed Articles Branch  
555 Yonge Street  
Toronto 284, Ontario  
365-2127

Call this number if you have any complaints about stuffed furniture or toys.

All branches of the Consumer Protection Division have free pamphlets available on request.

THE CREDIT COUNSELLING SERVICE OF METROPOLITAN TORONTO  
Suite 317  
229 Yonge Street  
366-5251

Call this number for counselling in financial problems due to consumer credit. The Bureau also has a number of informative pamphlets available at no cost.

